

Better Care Fund 2023-24 Year End Reporting Template

2. Cover

Version 2.0

Please Note:

- The BCF quarterly reports are categorised as 'Management Information' and data from them will be published in an aggregated form on the NHSE website. This will include any narrative section. Also a reminder that as is usually the case with public body information, all BCF information collected here is subject to Freedom of Information requests.

- At a local level it is for the HWB to decide what information it needs to publish as part of wider local government reporting and transparency requirements. Until BCF information is published, recipients of BCF reporting information (including recipients who access any information placed on the Better Care Exchange) are prohibited from making this information available on any public domain or providing this information for the purposes of journalism or research without prior consent from the HWB (where it concerns a single HWB) or the BCF national partners for the aggregated information.

- All information will be supplied to BCF partners to inform policy development.

- This template is password protected to ensure data integrity and accurate aggregation of collected information. A resubmission may be required if this is breached.

Health and Wellbeing Board:	City of London	
Completed by:	Ellie Ward	
E-mail:	ellie.ward@cityoflondon.gov.uk	
Contact number:	020 7332 1535	
Has this report been signed off by (or on behalf of) the HWB at the time of submission?	No	
If no, please indicate when the report is expected to be signed off:	Fri 05/07/2024	<< Please enter using the format, DD/MM/YYYY

Checklist

Complete:

Yes

Yes

Yes

Yes

Yes

Yes

When all questions have been answered and the validation boxes below have turned green you should send the template to england.bettercarefundteam@nhs.net saving the file as 'Name HWB' for example 'County Durham HWB'.



	Complete:
2. Cover	Yes
3. National Conditions	Yes
4. Metrics	Yes
5. I&E actual	Yes
6. Spend and activity	Yes
7.1 C&D Hospital Discharge	Yes
7.2 C&D Community	Yes
8. Year End Feedback	Yes

[<< Link to the Guidance sheet](#)

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3. National Conditions

Selected Health and Wellbeing Board:

City of London

Has the section 75 agreement for your BCF plan been finalised and signed off?	Yes	
If it has not been signed off, please provide the date the section 75 agreement is expected to be signed off		
Confirmation of National Conditions		
National Conditions	Confirmation	If the answer is "No" please provide an explanation as to why the condition was not met in the year:
1) Jointly agreed plan	Yes	
2) Implementing BCF Policy Objective 1: Enabling people to stay well, safe and independent at home for longer	Yes	
3) Implementing BCF Policy Objective 2: Providing the right care in the right place at the right time	Yes	
4) Maintaining NHS's contribution to adult social care and investment in NHS commissioned out of hospital services	Yes	

Checklist Complete:
Yes
Yes
Yes
Yes
Yes
Yes

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4. Metrics

Selected Health and Wellbeing Board:

City of London

National data may be unavailable at the time of reporting. As such, please use data that may only be available system-wide and other local intelligence.

Challenges and Support Needs Please describe any challenges faced in meeting the planned target, and please highlight any support that may facilitate or ease the achievements of metric plans

Achievements Please describe any achievements, impact observed or lessons learnt when considering improvements being pursued for the respective metrics

Metric	Definition	For information - Your planned performance as reported in 2023-24 planning				Assessment of progress against the metric plan for the reporting period	Challenges and any Support Needs	Achievements - including where BCF funding is supporting improvements.
		Q1	Q2	Q3	Q4			
Avoidable admissions	Unplanned hospitalisation for chronic ambulatory care sensitive conditions (NHS Outcome Framework indicator 2.3i)	25.8	38.0	38.0	77.0	Not on track to meet target	The total for the year was 232.5 (18 spells) which is above the plan of 178.8 but below the figures seen in 2022-23 (rate 271.2/21 spells).	N/A
Discharge to normal place of residence	Percentage of people who are discharged from acute hospital to their normal place of residence	91.7%	94.2%	94.2%	93.3%	On track to meet target	N/A	The average across the year was 93.49%, just above the plan average of 93.34%.
Falls	Emergency hospital admissions due to falls in people aged 65 and over directly age standardised rate per 100,000.				847.7	On track to meet target	N/A	The rate was 665.8 (7 spells). This is a significant decrease in the figures from 2022-23 (rate 1,199.1/14 spells).
Residential Admissions	Rate of permanent admissions to residential care per 100,000 population (65+)				410	On track to meet target	N/A	There were 11 permanent admissions to residential care in 2023-24. This equates to 128 admissions per 100,000 population
Reablement	Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement / rehabilitation services				96.0%	Not on track to meet target	94% - 16/17 people	N/A

Checklist Complete:
Yes
Yes
Yes
Yes
Yes

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5. Income actual

Selected Health and Wellbeing Board:

City of London

Income

		2023-24			
Disabled Facilities Grant	£40,327				
Improved Better Care Fund	£323,659				
NHS Minimum Fund	£893,101				
Minimum Sub Total			£1,257,087		
		Planned		Actual	
NHS Additional Funding	£0			Do you wish to change your additional actual NHS funding?	No
LA Additional Funding	£0			Do you wish to change your additional actual LA funding?	No
Additional Sub Total			£0		£0
		Planned 23-24	Actual 23-24		
Total BCF Pooled Fund		£1,257,087	£1,257,087		

		Planned		Actual	
LA Plan Spend	£45,376			Do you wish to change your additional actual LA funding?	No
ICB Plan Spend	£4,181			Do you wish to change your additional actual ICB funding?	No
Additional Discharge Fund Total			£49,557		£49,557
		Planned 23-24	Actual 23-24		
BCF + Discharge Fund		£1,306,644	£1,306,644		

Please provide any comments that may be useful for local context where there is a difference between planned and actual income for 2023-24

Expenditure

	2023-24
Plan	£1,303,408
Do you wish to change your actual BCF expenditure?	Yes
Actual	£1,259,845

Please provide any comments that may be useful for local context where there is a difference between the planned and actual expenditure for 2023-24

The DFG allocation plus DFG uplift (total £43,563) was unspent. This will be carried over to 2024/25 BCF.

Checklist
Complete:

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Better Care Fund 2023-24 Capacity & Demand EOY Report

7.1. Capacity & Demand

Selected Health and Wellbeing Board:

City of London

Estimated demand - Hospital Discharge		Prepopulated from plan:								Q2 Refreshed planned demand				
		Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	
Service Area	Metric													
Reablement & Rehabilitation at home (pathway 1)	Planned demand. Number of referrals.	0	0	1	1	0	2	4	3	6	4	3	2	
Short term domiciliary care (pathway 1)	Planned demand. Number of referrals.	0	0	0	0	0	1	3	4	6	4	2	1	
Reablement & Rehabilitation in a bedded setting (pathway 2)	Planned demand. Number of referrals.	0	0	0	0	0	0	0	2	3	2	2	0	
Short-term residential/nursing care for someone likely to require a longer-term care home placement (pathway 3)	Planned demand. Number of referrals.	0	0	0	0	0	0	0	0	4	2	0	0	

Actual activity - Hospital Discharge		Actual activity (not spot purchase):											
Service Area	Metric	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
Reablement & Rehabilitation at home (pathway 1)	Monthly activity. Number of new clients.	2	3	3	2	2	2	2	1	2	2	2	2
Short term domiciliary care (pathway 1)	Monthly activity. Number of new clients.	0	0	0	0	0	0	0	0	0	0	0	0
Reablement & Rehabilitation in a bedded setting (pathway 2)	Monthly activity. Number of new clients.	0	0	0	0	0	0	0	0	0	0	0	0
Short-term residential/nursing care for someone likely to require a longer-term care home placement (pathway 3)	Monthly activity. Number of new clients.	0	0	0	0	0	0	0	0	0	0	0	0

Actual activity - Hospital Discharge		Actual activity in spot purchasing:											
Service Area	Metric	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
Reablement & Rehabilitation at home (pathway 1)	Monthly activity. Number of new clients.	3	2	3	0	1	3	2	1	4	2	0	3
Short term domiciliary care (pathway 1)	Monthly activity. Number of new clients.	1	0	0	0	1	0	2	0	1	1	0	0
Reablement & Rehabilitation in a bedded setting (pathway 2)	Monthly activity. Number of new clients.	1	0	0	4	0	0	1	0	1	0	0	1
Short-term residential/nursing care for someone likely to require a longer-term care home placement (pathway 3)	Monthly activity. Number of new clients.	0	0	0	0	0	0	0	1	1	0	0	1

Checklist

Complete:

- Yes
- Yes
- Yes
- Yes

- Yes
- Yes
- Yes
- Yes

Better Care Fund 2023-24 Capacity & Demand Refresh

7.2 Capacity & Demand

Selected Health and Wellbeing Board:

City of London

Demand - Community		Prepopulated from plan:							Q2 refreshed expected demand				
		Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
Service Area	Metric												
Social support (including VCS)	Planned demand. Number of referrals.	0	0	0	0	0	0	0	0	0	0	0	0
Urgent Community Response	Planned demand. Number of referrals.	0	0	0	0	0	0	0	0	4	4	4	4
Reablement & Rehabilitation at home	Planned demand. Number of referrals.	0	0	0	0	0	0	0	0	1	1	1	1
Reablement & Rehabilitation in a bedded setting	Planned demand. Number of referrals.	1	0	1	0	1	1	0	0	0	0	0	0
Other short-term social care	Planned demand. Number of referrals.	0	0	0	0	0	0	0	0	0	0	0	0

Actual activity - Community		Actual activity:											
		Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
Service Area	Metric												
Social support (including VCS)	Monthly activity. Number of new clients.	0	0	0	0	0	0	0	0	0	0	0	0
Urgent Community Response	Monthly activity. Number of new clients.	4	5	5	4	4	5	5	5	5	5	5	5
Reablement & Rehabilitation at home	Monthly activity. Number of new clients.	0	0	0	0	0	0	0	0	0	0	0	0
Reablement & Rehabilitation in a bedded setting	Monthly activity. Number of new clients.	0	0	0	0	0	0	0	0	0	0	0	0
Other short-term social care	Monthly activity. Number of new clients.	0	0	0	0	0	0	0	0	0	0	0	0

Checklist Complete:

- Yes
- Yes
- Yes
- Yes
- Yes

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8. Year-End Feedback

The purpose of this survey is to provide an opportunity for local areas to consider and give feedback on the impact of the BCF. There is a total of 5 questions. These are set out below.

Selected Health and Wellbeing Board:

City of London

Part 1: Delivery of the Better Care Fund

Please use the below form to indicate to what extent you agree with the following statements and then detail any further supporting information in the corresponding comment boxes.

Statement:	Response:	Comments: Please detail any further supporting information for each response
1. The overall delivery of the BCF has improved joint working between health and social care in our locality	Agree	There have been well established and strong joint working arrangements within the City of London and Hackney locality for a number of years and the BCF has been part of that. These established relationships have continued to be built upon with the development of the ICB and the local place based partnership.
2. Our BCF schemes were implemented as planned in 2023-24	Strongly Agree	Yes, this is correct.
3. The delivery of our BCF plan in 2023-24 had a positive impact on the integration of health and social care in our locality	Agree	As response 1 which has lead to more closer working and integrated initiatives

Part 2: Successes and Challenges

Please select two Enablers from the SCIE Logic model which you have observed demonstrable success in progressing and two Enablers which you have experienced a relatively greater degree of challenge in progressing. Please provide a brief description alongside.

4. Outline two key successes observed toward driving the enablers for integration (expressed in SCIE's logical model) in 2023-24	SCIE Logic Model Enablers, Response category:	Response - Please detail your greatest successes
Success 1	2. Strong, system-wide governance and systems leadership	Working together to respond to the pandemic strengthened systems leadership (which was already well developed) and created agility in working across organisational boundaries. This has been maintained and built upon as the Integrated Care Partnership and the Place Based partnership became established locally. The City of London is actively involved in these leadership structures.
Success 2	5. Integrated workforce: joint approach to training and upskilling of workforce	Across City and Hackney 8 neighbourhoods were established which Primary Care Networks then aligned with when they were established. The neighbourhoods are a model for providing out of hospital care in a personalised and holistic way. Transformation of services has included the development of new blended community health teams, a new model of delivery for community nursing and neighbourhood MDTs to manage complex cases across a number of disciplines. One of the overall objectives of the model is to increase staff satisfaction and provide high quality services to residents.
5. Outline two key challenges observed toward driving the enablers for integration (expressed in SCIE's logical model) in 2023-24	SCIE Logic Model Enablers, Response category:	Response - Please detail your greatest challenges
Challenge 1	1. Local contextual factors (e.g. financial health, funding arrangements, demographics, urban vs rural factors)	A challenge for the City of London is that there are no care homes within the City boundaries and residents attend hospitals in two different ICS areas (NEL and NCL) which means working across two systems. Although challenging, our small size gives us some agility and we have good performance in terms of hospital discharge.
Challenge 2	6. Good quality and sustainable provider market that can meet demand	As noted above, the provider market within the City boundaries is more limited especially for residential and nursing care. We often spot purchase these placements which places us into competition with other local authorities. A piece of work is being undertaken to further develop the brokerage function and potentially join a dynamic purchasing vehicle to purchase placements.

Footnotes:

Question 4 and 5 are should be assigned to one of the following categories:

1. Local contextual factors (e.g. financial health, funding arrangements, demographics, urban vs rural factors)
 2. Strong, system-wide governance and systems leadership
 3. Integrated electronic records and sharing across the system with service users
 4. Empowering users to have choice and control through an asset based approach, shared decision making and co-production
 5. Integrated workforce: joint approach to training and upskilling of workforce
 6. Good quality and sustainable provider market that can meet demand
 7. Joined-up regulatory approach
 8. Pooled or aligned resources
 9. Joint commissioning of health and social care
- Other

Checklist Complete:

Yes
Yes
Yes
Yes
Yes
Yes
Yes